

Apples Patient Participation Group

Steering Group Minutes Tuesday 21st Aug 2018

Attendees: Bruce Duncan(BD), Trevor Rogers(TR Chair), Jill Gregory (JG) Philippa Cannings (PJC, Practice Manager), Jon Andrews (JA) Ken Worden (KW) Pamela Winter-Goodwin (PWG) Roger Marsh (RM Newlands Chair), John Williamson (JW), Kate Norris (KN), Tony Meehan (TM Bute Chair) Jill Mundy (JM) Peter Armitstead (PA) Barry Williams (BW) Dianne Byfield (DB) Irene Miller (IM) Dyane Hart (DH) Dr Mile (GM)

1. TR – Welcomed everyone to the meeting, including the new members - Minutes of last meeting briefly looked through, all agreed.

2. Feedback/Presentations from current PPG projects:

Walking for Health – KW (Walk leader) Started end of April, approx. 8 people per walk, registration has increased to 30, one walk there was 18 people – due to the different capabilities the group has been split into two; strollers and striders! Due to the increase of numbers more Leaders are required; one day course plus shadow a leader. Good local support and advertising (Waitrose).

Local Buses, No.57 – RM, No.57 loss, west end of Sherborne isolated, First Stop X11 two routes; one very early in the morning, second late afternoon) – Positive meeting with Helen Reed; NORCAT (voluntary service) £5 annual membership, door to door service (based in Sturminster Newton) 17 vehicles, needs more funds. The NORCAT bus passes can be used on other buses. NORCAT have day trips etc. (must book first) **RM/TR/TM** – to investigate the three GP surgeries clinic times, poss. arrange clinics around travel?

Gryphon School – TR; nothing new to report due to the summer holidays, TR will chase his contact in the new school term.

Sheltered Housing – RM; ‘My life my care’ seems to have been lost in Dorset County Council website. Bournemouth and Christchurch still have this service. RM still pending

Carer’s week – TM; great success, one day outside Waitrose (already in the pipeline for 2019).

3. **Newland/Bute updates:**

Newlands – RM contacting Di Loughlin (CCG) with regards to the housing/premises project (Financial Levey), new equipment? – RM chasing

DNA – More detailed analysis breakdown from the practice (3 months of data)

Receptionist vacancy – over 70 applications

Newsletters – PPG produce the publications with input from the surgery

Bute – TM; DNA, Bute don’t have a problem, all three surgeries will review their data (aligning the process to make sure that the same cohort of the report are the same, three surgeries do use the same clinical system) TM has been in touch with a journalist who is interested in running this story.

Continuing with the Interaction between the three surgeries, it has been agreed that a representation from the Yeatman should always be invited.

Engaging the patients in joining the PPG

4. Accessibility Survey – TR, requested a volunteer to have a look at the survey tool and give feedback – JG volunteered (deadline 14th Sept)

5. Diabetes Seminar – TR; following on from the last PPG meeting (JA mentioned his experience of the sleep clinic/diet and diabetes) this was raised at PPG Bute house, Dr Childs suggested that there is a new project pending that PPG members could get involved in (PJC to investigate)

6. Practice Update

- 95 patients DNA from 21/07/18 to 21/08/2018 – PJC to check the searches, this is for all Health Care Professionals – Apples to liaise with Bute and Newlands (increase by 10)
- Online Access – Active Total Registered population is 1,426 (26.2%) increased by 99 patients
- Patrice population 5404 (increase of 147 mainly Stalbridge patients)
- Stalbridge Patients 147 approx.
- New Practice boundary pending, needs to be approved by CCG for Apples Bute and Newlands to have the same map
- Late surgeries/Saturday surgeries – late surgeries ceasing from Sept, increase Sat mornings 8.30am to 11.30am
- Joiners – Nikki O’loughlin reception (works at Newlands and Stalbridge) Lynne Cook admin (from Stalbridge)
- Leavers – Philippa Cannings, Practice Manager, once a plan for a replacement has been put into place an email will go out to the PPG

7. Update from the CCG – no update (Keith Harrison on leave)

8. Flu day – Friday 19th Oct, JG and Pat Clarke volunteered to help in the kitchen, Jon Andrews also volunteered – Back to the original Digby Hall (by the Library)

AOB –

- RM; General Pharmaceutical Council – new inspection procedure (similar to CQC)
Planning to move to a new model that includes three types of inspection:
routine inspections,
intelligence-led inspections
and themed inspections.
This will help them to make sure they are more agile and responsive to information they hold, intelligence they receive and issues they identify within pharmacy.
- BD – member of the public collapsed in the high street, ambulance took 2.5 hours to attend, is there anything the surgery can do to highlight this – GM suggested writing to local MP Oliver Letwin (BD has already involved the MP)
- AJ – new houses west of A30, out for consultation (on Dorset for you website) 29th Aug Digby Memorial hall meeting

Next Apples PPG meeting on Tuesday 20th November 6pm at the surgery