

# Apples Patient Participation Group

## Steering Group Minutes Wednesday 20<sup>th</sup> February 2019

Attendees: Trevor Rogers (TR Chair), Philippa Cannings (PJC, Practice Manager), Ken Worden (KW) Pamela Winter-Goodwin (PWG) Roger Marsh (RM Newlands Chair), Roger Bonelle (RB), Keith Harrison (CCG, KH), Dr Greg Miles (GM)

Apologies – Kate Norris, Jill Gregory, Bruce Duncan, Alan Harrison, Jill Mundy, Pat Clarke and Tony Meehan (Bute)

1. TR – Welcomed everyone to the meeting, listed apologies - Minutes of last meeting discussed:

RM/TR – Follow up from previous issue of increasing Housing in North Dorset, three PPG chairs and Friends of the Yeatman contacted Di Mcloughlin – investigating funding and developments, KH the point of contact for the three PPGs

2. **Feedback/Presentations from current PPG projects:**

**Walking for Health** – KW (Walk leader) going from strength to strength, 13 different walks – completed RM quiz walks twice to vary the walks – Longer walks have not yet happened, will be introduced as and when.

KH – Macmillan have pulled out of supporting Ramblers (National scheme, Ramblers look after the database) there will be a meeting in Dorset, KH confirmed that there is full support to keep the Walking for Health going.

**Local Buses/Transport** - Accessibility audits for Sturminster/Shaftesbury and Blandford outstanding – next meeting has been delayed.

NOCAT Service – Town Council grant application £15,000 for a new bus poss. second bus.

RB asked if the drivers are volunteers or do they get paid? We think they get paid, venue from the main contractors (Kingston Mauward) plus £5 membership per year and £2 per journey

Total of 17 vehicles

**Gryphon School** – TR/RM/PJC visited the students, approx. 20 students – all very interested in Medical/Health and Wellbeing industry – 4 dates offered to the school (2 dates for Apples and 2 dates from Newlands) for students to come in groups of 4/5 to meet with different team members, career path discussion – pending reply from the School

3. **Practice Update**

- 98 patient's DNA from January 2019 – report may be inaccurate
- Practice population 5566, increased by 16 since previous PPG mtg (new patients and removed patients)
- New Treatment Practice Nurse – Claire Du Bois
- Practice boundary – informed the PPG that we are looking to remove the outer boundary (GM explained the reason behind the outer boundary) and to come out of Yeovil – each PPG member had a copy of the proposed boundary
- E-Consult – new method for the patients to communicate with the practice – Explained online form to be completed sent via website to the practice, GP communicates back to the patient by the end of the next working day, whether it's a phone call, email or to make an appointment
- Receptionist/Administrator vacancy – advertised on FB, Instagram, Indeed and CCG – over 50 CV's

#### **4. Newland:**

- DNA – still looking at the report
- 5K Park Run Yeovil/Henstridge – GPs are interested and trying to get the staff members to take part
- Community Support Workers – RM had feed back from Sara Froud (Dorset Health Care) the new scheme is going well, but patients need to be aware that the CSW are only short term and not to do the patient shopping, cleaning etc
- Merger/PPG – 08/04/2019 first PPG meeting, ToR being arranged – Apples still welcome to attend
- Merger – 01/07/2019, revamping the Reception area, merging the Website, still separate telephone numbers but will be centralised and a new logo being arranged
- Newsletter – PPG/RM prepares the newsletter, copy giving to PJC – PJC would like the Apples PPG to have a section in the newsletter to have their say?
- Who's Who Directory – Thanked RM for his hard work – TR/KW have taken the last two stacks to be distributed around Sherborne – this will be updated annually, Town Council are interested/keen to assist

#### **5. Update from the CCG –**

- PPG held their annual event at Sturminster 9<sup>th</sup> Feb, Rob Childs from Bute House attended, well supported event
- Cares (Wiltshire Pilot) new accreditation for practice to participate in
- All Together Better Scheme – Social Prescribing, practice appoint a lead to undertake the training – poss. the 3 practices participate together – Activities/Groups for health conditions – signposting patients to groups
- Blandford have bi-monthly 'Happy Events' Different events difference locations, all focused on Wellbeing
- District Councils disappearing from 01/04/19
- WayFinders/POPS also ceasing in April – Funded link workers to be linked to the practice, to support the practice team

#### **AOB –**

- RM – discussed that Sherborn Town Council should be more active and take the lead in Health and Wellbeing, robust structure and promoting Health.

**PPC Meeting ended at 7.10pm - Next Apples PPG meeting on Tuesday 14<sup>th</sup> May 2019**