

# APPLES NEWS

Dorset

10/1/2014

## **SHERBORNE APPLES FORUM (S.A.F.)**

*previously known as PPG*

We had our second Patient Group meeting on 30<sup>th</sup> September. We meet every two months. We are in the early stages and learning as we go, our main aim is:

To act as a 'critical friend' to the Practice to improve its provision of healthcare and to strengthen the relationship between it & its patients by ensuring that patients are routinely informing its decision making.

***If you would like to make a suggestion/comments please contact the surgery.***

We asked for suggestions from the patients with regards to improving the

**FLU CLINIC Friday  
10<sup>th</sup> October 2014**

**8.45am-12.15pm**

**Advised for over 65s or  
those with certain  
chronic diseases**

**Make your  
appointment now!**

surgery, one suggestion; to have a drinking water dispenser in the waiting room, whilst we all agreed that is a good idea however it's not practical as there are a lot of rules and regulations that are linked to Infection Control – Reception can provide drinking water if requested.

### **Changes Podiatry service**

Podiatry service is no longer available at the surgery.

From 6<sup>th</sup> October 2014

Dorset Health Centre will be taking over and will be booking patients into a Podiatry clinic at the Yeatman Hospital

Clinics will run two to three times a week. For more detailed information ask at Reception

Information is also on our website.

## **Staff News**

Dr Angela Tweedie has settled in well and is part of the Apples Team!

Melanie (our prescribing nurse) will be changing her hours from Monday 13<sup>th</sup> October:

Mon – 8.30am to 3pm

Tues – 1.30pm to 7.10pm

Wed – 8.30am to 10.30am

Thurs – 8.30am to 6.00pm

Fri – 8.30am to 6.00pm

Our newest member of the team, Lyndsey Campin, Phlebotomist, is here on:

Wed – 8.50am to 12.30am

Thurs – 9.10am to 12.30am

Dispensary – Many of you have already seen Gemma in Dispensary, however we would like to congratulate her on becoming a permanent member of the team!

## Dates to remember:

Tuesday 7<sup>th</sup> October 2014  
Surgery closed from  
1.00pm to 3.30pm  
Staff Customer Service  
Training

Wednesday 8<sup>th</sup> October  
2014 closed from  
3.30pm to 6.30pm  
Staff Protected Learning  
afternoon (CCG)

Wednesday 22<sup>nd</sup> October  
2014 1.00pm to 2.30pm  
Staff meeting

## Online booking appointments:

You can only book appointments for the Ruth King (HCA) and Lyndsey Campin (Phlebotomist) if you require a blood test, this appointment must be in the morning, before 12.30pm. Any other appointments for the Nurses need to be booked via reception.

**Dispensary open times – watch this space**



**New Website coming soon!**

## Clinical information

Over 75 years named GPs – In the month of your 75<sup>th</sup> birthday you will receive a letter informing you of your named GP, this is for your information only, if it's showing the wrong information please do contact the surgery.

Flu/Pneumococcal vaccination – In the month of your 65<sup>th</sup> birthday you will receive a letter inviting you for a Flu and Pneumococcal vaccination

Shingles – If you are 70, 78 or 79 on 1<sup>st</sup> September 2014 you will be eligible to the Shingles vaccination, please contact the surgery for more information

Health Checks – more information coming soon with regards to our Health Checks clinic

Friends and Family Test (FFT) – From December 1<sup>st</sup> 2014 it is a contractual requirement that all GP practices undertake the NHS Friends and Family Test - The patients are given a voice and provided with the opportunity to feed back during or after their care and treatment. More information to follow.

Flu Vaccination for children aged two, three and four years – In 2013/2014, for the first time, all children were offered a flu vaccination. This year, the programme is being extended to include four year olds. For most children, the vaccine is given as a simple nasal spray – no injections are involved.