

### SHERBORNE APPLES FORUM (S.A.F.)

previously known as PPG

We had our second Patient Group meeting on 30<sup>th</sup> September. We meet every two months. We are in the early stages and learning as we go, our main aim is:

To act as a 'critical friend' to the Practice to improve its provision of healthcare and to strengthen the relationship between it & its patients by ensuring that patients are routinely informing its decision making.

If you would like to make a suggestion/comments please contact the surgery.

We asked for suggestions from the patients with regards to improving the

FLU CLINIC Friday 10<sup>th</sup> October 2014

8.45am-12.15pm

Advised for over 65s or those with certain chronic diseases

Make your appointment now!

surgery, one suggestion; to have a drinking water dispenser in the waiting room, whilst we all agreed that is a good idea however it's not practical as there are a lot of rules and regulations that are linked to Infection Control – Reception can provide drinking water if requested.

#### **Changes Podiatry service**

Podiatry service is no longer available at the surgery.
From 6<sup>th</sup> October 2014
Dorset Health Centre will be taking over and will be booking patients into a
Podiatry clinic at the
Yeatman Hospital

Clinics will run two to three times a week. For more detailed information ask at Reception

Information is also on our website.

#### **Staff News**

Dr Angela Tweedie has settled in well and is part of the Apples Team!

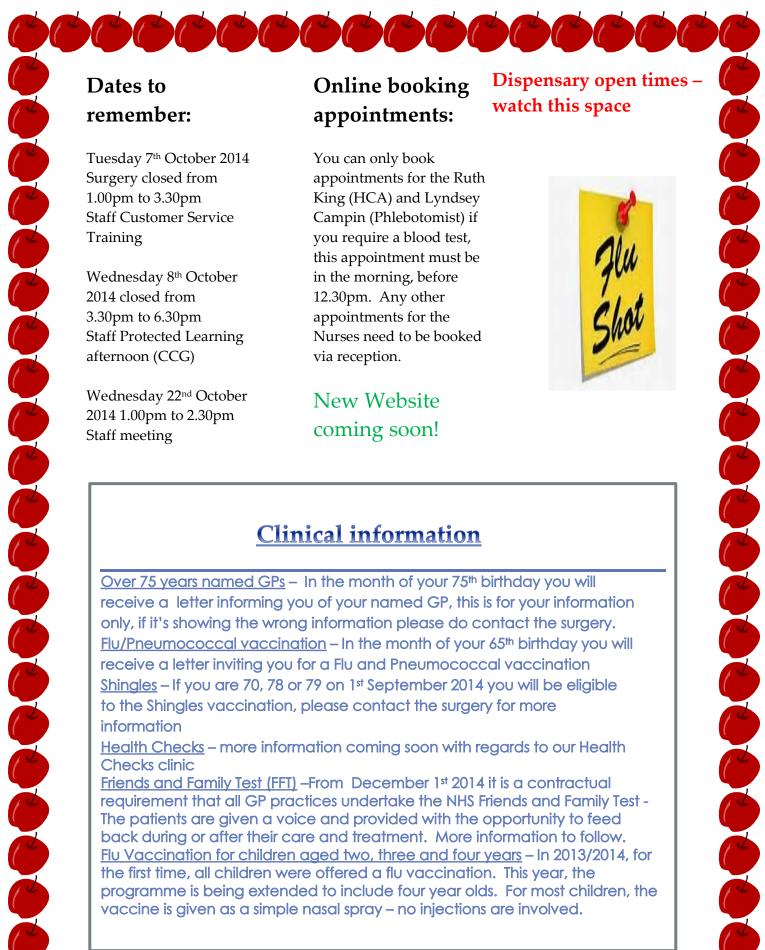
Melanie (our prescribing nurse) will be changing her hours from Monday 13th October:

Mon – 8.30am to 3pm Tues – 1.30pm to 7.10pm Wed – 8.30am to 10.30am Thurs – 8.30am to 6.00pm Fri – 8.30am to 6.00pm

Our newest member of the team, Lyndsey Campin, Phlebotomist, is here on: Wed – 8.50am to 12.30am Thurs – 9.10am to

12.30am

Dispensary – Many of you have already seen Gemma in Dispensary, however we would like to congratulate her on becoming a permanent member of the team!



## Dates to remember:

Tuesday 7th October 2014 Surgery closed from 1.00pm to 3.30pm Staff Customer Service Training

Wednesday 8th October 2014 closed from 3.30pm to 6.30pm Staff Protected Learning afternoon (CCG)

Wednesday 22<sup>nd</sup> October 2014 1.00pm to 2.30pm Staff meeting

# Online booking appointments:

You can only book appointments for the Ruth King (HCA) and Lyndsey Campin (Phlebotomist) if you require a blood test, this appointment must be in the morning, before 12.30pm. Any other appointments for the Nurses need to be booked via reception.

New Website coming soon!

Dispensary open times watch this space



## **Clinical information**

Over 75 years named GPs – In the month of your 75th birthday you will receive a letter informing you of your named GP, this is for your information only, if it's showing the wrong information please do contact the surgery. Flu/Pneumococcal vaccination – In the month of your 65th birthday you will receive a letter inviting you for a Flu and Pneumococcal vaccination Shingles – If you are 70, 78 or 79 on 1st September 2014 you will be eligible to the Shingles vaccination, please contact the surgery for more information

<u>Health Checks</u> – more information coming soon with regards to our Health Checks clinic

Friends and Family Test (FFT) –From December 1st 2014 it is a contractual requirement that all GP practices undertake the NHS Friends and Family Test -The patients are given a voice and provided with the opportunity to feed back during or after their care and treatment. More information to follow. Flu Vaccination for children aged two, three and four years – In 2013/2014, for the first time, all children were offered a flu vaccination. This year, the programme is being extended to include four year olds. For most children, the vaccine is given as a simple nasal spray – no injections are involved.