

# Summer Newsletter 2017

## The Apples Medical Centre

### Practice/Staff News:

Ruth King (Healthcare Assistant/Dementia Champion) and Sarah Hill (Sherborne Apples Forum) took part in the National Cake Stall day for Dementia UK (Photo on the right)

The total raised was £105.00, a massive **THANK YOU** to all our patients who contributed to the stall and those who brought a cake!

The Practice has been recently accredited as a Dementia Friendly Surgery and the staff has become 'Dementia Friends'. Hope you saw the article in the Blackmore Vale, along with Bute House and Newlands Surgery (Photo on the left)



**Staff changes** – Mary Dalison (Practice Nurse) has now left the practice, moved on to a new chapter in her life, we wish her all the success for the future.



We would like to welcome Joanna Ralph (Practice Nurse) Joanna will be joining the nursing team from early October, we look forward to Joanna joining the team.

**Dispensary** – have seen a few staff changes in the past few months, we are still in the process of having a full team, please bear with us for the coming months.

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### Summer months: Do you need travel jabs?

Vaccinations are available that help protect against some of the serious diseases found in other parts of the world, such as Hepatitis A and B, Typhoid, Cholera, Rabies and Yellow Fever.

Make sure you know if you need any travel jabs as least **eight weeks** before you travel. Please contact the practice to see if you need to see our Travel Nurse, Rosie Stynes.

## Sherborne Apples Forum:

The practice has recently set up a sub-group of the S.A.F, called the Steering Group, whose members have a keen interest in supporting both GPs and patients by helping to identify improvements that would be mutually beneficial for everyone involved. Their first project is to carry out a Patient Survey to help understand patient needs and perceptions of the services offered by the Medical Centre, particularly appointment booking, repeat prescription ordering and use of the Apples website.

### Patient Survey: We would welcome your support

The survey will take place in the porch area at the medical centre during September/October 2017 and so we would appreciate your willingness to participate and share your views. Whatever you say will be treated in the strictest confidence.

If you would like to help carry out the survey, please do contact the practice, because we plan to hold a briefing session on Monday 21<sup>st</sup> August at 6pm at the medical Centre, you would be very welcome to join us to find out what is involved.

### Friends and Family Test:

Thank you so much to those of you who have completed our Friends and Family Test, we received the following responses in the last three months:

Month	Number of Responses	Extremely Likely to recommend	Likely to recommend	Neither Likely nor Unlikely to recommend	Unlikely to recommend	Extremely unlikely to recommend
May 17	18	16	2	0	0	0
June 17	10	9	0	1	0	0
July 17	5	5	0	0	0	0

If you would like to give the practice feed-back please complete the Friends and Family Test (paper copy is in the waiting room) or go to the practice website <http://www.sherborneapples.co.uk> and access the 'Iwantgreatcare.com' link, you may also be sent a text once you have booked an appointment.

## Additional Information:

**Midwifery Appointments** – If you are unable to see the Midwife at the practice we can now offer you an appointment with the same Midwife at one of the other practices in Sherborne; Bute House or Newlands, please see the Receptionist for more information.

### FLU CLINIC Friday 29<sup>th</sup> September 2017, 8.30am-12.15pm

Advised for over 65s or those with certain chronic diseases. This year we have received guidelines that the Flu vaccination is also advised for the morbidly obese patients with a BMI of 40+.

**If any patient would like to volunteer to assist in the kitchen with the refreshments please contact the practice.**