

## Apples Patient Participation Group

### Steering Group Minutes Tuesday 20<sup>th</sup> November 2018

Attendees: Trevor Rogers (TR Chair), Philippa Cannings (PJC, Practice Manager), Jon Andrews (JA) Ken Worden (KW) Pamela Winter-Goodwin (PWG) Roger Marsh (RM Newlands Chair), John Williamson (JW), Jill Mundy (JM), Ian Crawford-Smith (ICS), Alan Harrison (AH), Roger Bonelle (RB)

Apologies – Kate Norris, Jill Gregory, Keith Harrison and Tony Meehan.

1. TR – Welcomed everyone to the meeting, including the new members - Minutes of last meeting discussed:

RM – Increasing Housing in North Dorset, three PPG chairs and Friends of the Yeatman contacted Di Mcloughlin and Kathryn Edwards to discuss the implications for the GP surgeries – TR sent a letter on 17<sup>th</sup> Sept to the council, no reply, TR will chase, JA suggested sending a copy to Matt Prosser (Chief Executive of West Dorset)

RM – General Pharmaceutical Council, RM will send the link GPC document “Consultation on developing our approach to regulating registered pharmacies”

Philippa Cannings stayed as The Apples Medical Centre

2. **Feedback/Presentations from current PPG projects:**

**Walking for Health** – KW (Walk leader) going from strength to strength, average 15 walkers per week (max 21) two new leaders, group split into two groups; strollers and striders, poss. Third group for a longer walk (max 1.5 hours)

RM – North Dorset Health and Wellbeing board, looking to extend the walks to family walks – RM has put together Quiz walks for the towns in ND, Simone Yule (Shaftesbury GP) has approved this project – three walks for Sherborne, one every three months, leaflets to GPs, Libraries, Tourist info etc – RM will confirm when we can start promoting

**Gym Referrals** – RB raised this subject, RM and PJC will be attending a meeting with all parties involved in this project – pending info for the next PPG meeting – AH added that specialists trainers are required but very difficult if the funding for the gyms have been removed. North Dorset Health and Wellbeing Group are working with Public Health Dorset and LiveWell Dorset to introduce effective social prescribing as part of the NHS Dorset Sustainability & Transformation Programme ‘Prevention at Scale’. This will involve GP/Health worker/Self referrals to all types of health related benefit opportunities.

**Local Buses/Transport** – RM/JA Funding in place for the NORDCAT project, people using this town service has increased, free up to Christmas, thereafter £5 per year membership, NORCAT bus passes can be used on other buses. NORCAT have day trips etc. (must book first) RM would like to express his thanks to the volunteers of each PPG who helped with the leaflet drop, the west and north-east areas of the town were covered

**Gryphon School** – TR has had a very positive meeting with the school – 2 groups of students (roughly 8 students per group) who are interested in going on to study Health, Medicine etc to visit the surgery and meet the team, briefing from the staff – TR arranging dates

**Diabetic Seminar** – JA pending – Sleep clinic at YDH in February 2019, JA will discuss the possibility of Mr Murdock carrying out a seminar at the Digby Hall – PJC contacted the Diabetic CCG team but no feedback

RM – briefly discussed Diabetic Prevention programme, PJC to email RM

3. **Practice Update**

- 110 patients DNA from October – higher than normal due to the Flu season/flu day 19<sup>th</sup> Oct
- Online Activity levels (31/12/2017 1,138) 20/11/2018 1,529 increase of 34.4%
- Practice population 5550, increase of 269 patients since Aug PPG meeting, 5% increase
- Stalbridge Patients still roughly 1500 that need to register by the end of Dec 2018
- Yeatman Project/Merger – is not currently happening, funding has gone to the Hospitals in Bournemouth and Poole, knock effect to the three way merger not currently happening, Apples to stay independent
- Practice boundary will not change at this time
- Joiners – Third Treatment room nurse to join us from January 2019
- ICS – noticed that patients can no longer book for a Nurse appointment/HCA appointment, PJC confirmed that this had just been amended due to patients booking incorrectly – PJC thanked ICS for mentioning this and will add to the next Newsletter and will add the notice on to the website
- RB – due to the increase in number of patients suggested that locums are used – PJC confirmed that this is an option and that there is a Locum booked for the next three Friday mornings, this will free up slots for the other GPs to do New Patient Checks

#### 4. **Newland/Bute updates:**

**Sheltered Housing** – RM; ‘My life my care’ seems to have been lost in Dorset County Council website. Bournemouth and Christchurch still have this service. Project put on the back burner

**Two-way Merger** – Bute and Newlands surgery will potentially merge 01/07/2019

The two PPGs have formed a steering group which includes two members from each PPG and two Chairs, this also includes Peter Neal from Friends of the Yeatman and Louise Bate - Healthwatch.

The two PPGs are working towards one PPG group from 01/04/19

5. **Accessibility Survey** – RM expressed his thanks to Jill Gregory for assisting with the Accessibility Survey – STD plan (Sustainability Transformation Development) along with the CCG looking into the accessibility of hospitals etc – Survey to patients pending
6. **Update from the CCG – no update**
7. **YDH Link** – AH, Western Gazette had to retract the article recently written about the Bullying and Harassment at YDH – AH mentioned the importance of males having a PSA test

#### **AOB –**

- JM – MIU Yeatman promotes opening times, to be there at least 30 mins before closing, JM visited the MIU within time and it was closed – PJC suggested that JM contacts Friends of the Yeatman
- AJ – Roadside safety for Children, Jill Warburton heading this new project
- RM – YDH to link up with GPs with regards to Dorset Care Record – PJC informed that two people from YDH have visited the surgery and viewed how we see the Discharge summaries, letters etc – RM wrote to NHS Dorset CCG with regards to the issue, RM received a reply this morning, very positive that this matter is being looked into – RM will keep us updated – RM emailed AH the concerns with regards to the DCR and linking up with the GP surgeries.

**PPC Meeting ended at 7.10pm - Next Apples PPG meeting on Tuesday 12<sup>th</sup> February 2019**