

PODIATRY/CHIROPODY SERVICES AT YOUR PRACTICE

We are pleased to confirm the new arrangements for provision of podiatry/chiropractic for Sherborne patients. The service will be provided by Dorset Health Care University NHS Foundation Trust and will start week commencing 6th October 2014.

The service will be held locally at the Yeatman Hospital, Sherborne and will take place on average 4-6 sessions per week. This will allow for greater choice of appointment dates and times and access to a clinic room which meets the standards required by the Society of Chiropractors and Podiatrists.

Dorset Health Care's podiatry booking team will be contacting all current podiatry service users directly in the next few weeks to arrange an appointment. Any domiciliary arrangements will be discussed with individual patients. Any new podiatry patients will be referred by their GP directly to Dorset Health Care. **Please do not contact The Yeatman direct.**

The service will be provided to all patients meeting the eligibility criteria in line with NICE Guidance <http://www.nhs.uk/Livewell/foothhealth/Pages/Foot-problems-podiatrist.aspx>. A copy of the eligibility criteria is available from your practice if requested.

Dorset Health Care will also be commencing a local Diabetic Foot Protection Clinic at the Yeatman shortly. You will be referred to this clinic by your Community Podiatrist or the Hospital Podiatry Team if your clinical need requires the specialist input.

We would like to remind you that toe nail cutting services are not normally provided under the NHS. If you are over 50 and require toe nail cutting services, these are available (at charge) through Age UK. They can be contacted on 07855 0971 (Dorchester area), 07971 338991 (Sherborne and West Dorset), 07971 338120 (Weymouth) or 07585 952276 (Portland). Should you require other chiropractic services and decide to pay independently for private provision, please ensure you choose a Health Care Professions Council (HCPC) registered chiropractor. The NHS Choices website provides further information regarding foot care and accessing such services <http://www.nhs.uk/Livewell/Staywellover50/Pages/Foot%20care.aspx>

We apologise for any inconvenience or disruption to the service that may have occurred and thank you for your patience during the process of securing a permanent provider.

If you have any concerns regarding the change in service provider please contact Dorset Clinical Commissioning Group's complaints/customer service number on 01305 368926 in the first instance. **Please do not phone this number for general enquiries about the service such as dates, times, bookings** as the provider will be contacting patients individually regarding this. .

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