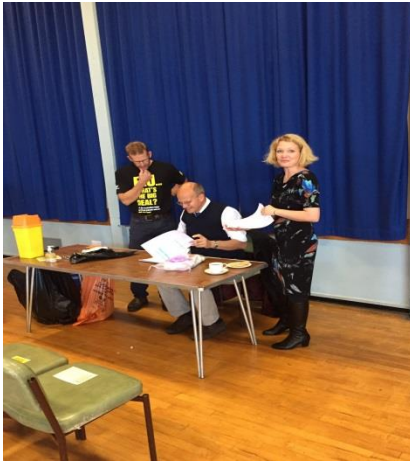


# APPLES NEWS

Dorset

12/11/2014

## FLU DAY 10/10/2014



We had our flu day on Friday 10<sup>th</sup> October 2014, was a great success, see above photo.

## Opening Times for Christmas and New Year:

We will be open as usual over the Christmas period, only closing on Christmas Eve at 4.00pm (Dr Greg Miles will be on call until 6.30pm) closed Christmas and Boxing Day – New Year Eve we will close at 4.00pm (Dr Steve Morris will be on call until

6.30pm) closed on New Year's Day and re-open on Friday 2<sup>nd</sup> January 2015 – Please remember to phone 111 when the surgery is closed

**Dispensary open times -  
Dispensary is open at 8.30am until 6.00pm Mon/Tues and until 5.00pm Wed/Thurs/Fri**

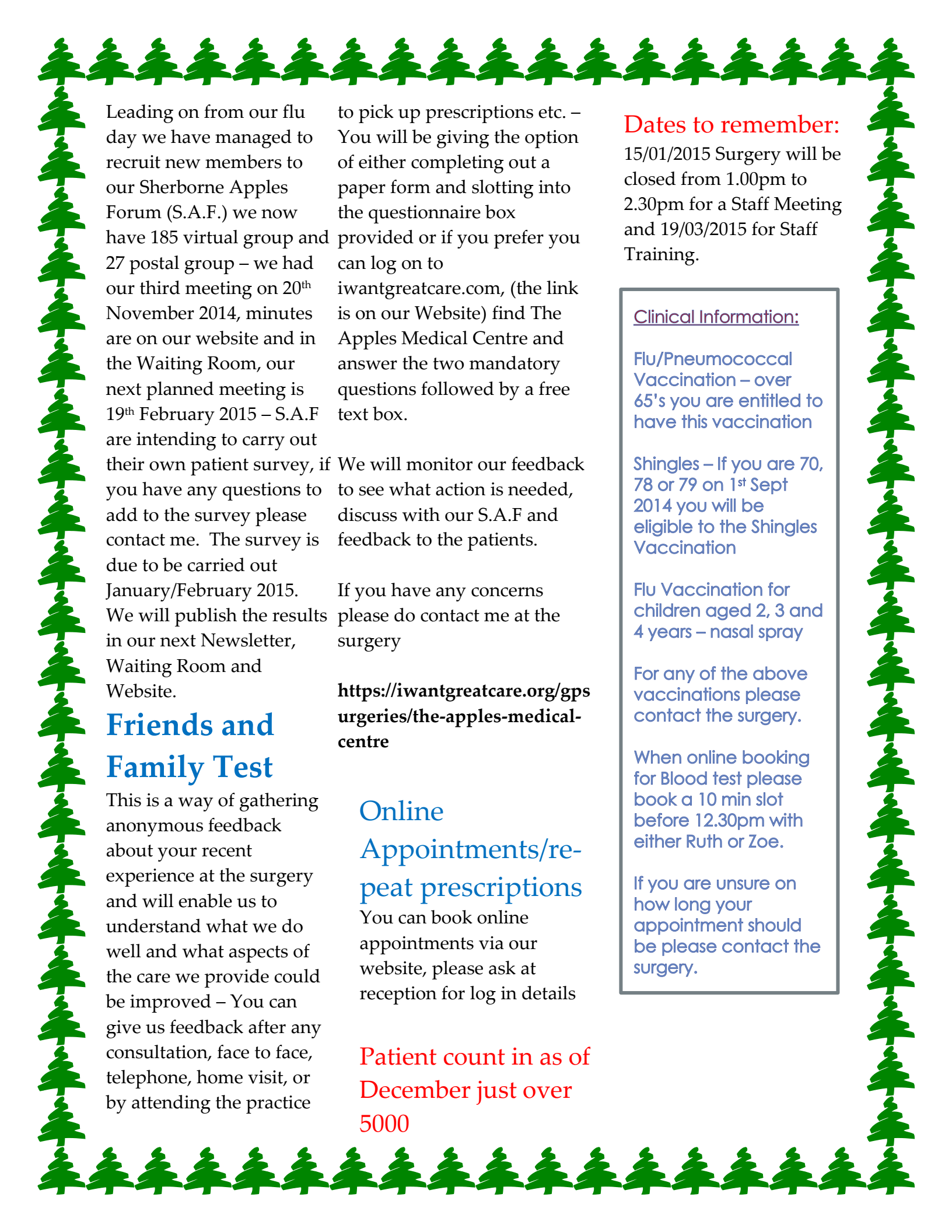


**Doctors and Staff wish you all a very Happy Christmas and New Year**

## Staff News

We are sad to say 'Goodbye' to Lyndsey Campin, who started with us in June as our Phlebotomist, we trained her so well she secured a full time post at Guys Marsh Prison, we wish her well for the future. We are happy to announce that we have appointment a new Health Care Assistant, Zoe Tailby who starts on Monday 5<sup>th</sup> January 2015; we are looking forward to Zoe being part of our team.

Zoe will be working alongside Ruth King, many of you will know Ruth, she will be taking on a new challenge as from Monday 5<sup>th</sup> January 2015, Mondays and Fridays Ruth will be going to our over 75s patients' homes as our Community HCA – Don't worry Ruth will still be available in the surgery on Tuesdays and Thursdays



Leading on from our flu day we have managed to recruit new members to our Sherborne Apples Forum (S.A.F.) we now have 185 virtual group and 27 postal group – we had our third meeting on 20<sup>th</sup> November 2014, minutes are on our website and in the Waiting Room, our next planned meeting is 19<sup>th</sup> February 2015 – S.A.F are intending to carry out their own patient survey, if you have any questions to add to the survey please contact me. The survey is due to be carried out January/February 2015. We will publish the results in our next Newsletter, Waiting Room and Website.

## Friends and Family Test

This is a way of gathering anonymous feedback about your recent experience at the surgery and will enable us to understand what we do well and what aspects of the care we provide could be improved – You can give us feedback after any consultation, face to face, telephone, home visit, or by attending the practice

to pick up prescriptions etc. – You will be giving the option of either completing out a paper form and slotting into the questionnaire box provided or if you prefer you can log on to [iwantgreatcare.com](http://iwantgreatcare.com), (the link is on our Website) find The Apples Medical Centre and answer the two mandatory questions followed by a free text box.

We will monitor our feedback to see what action is needed, discuss with our S.A.F and feedback to the patients.

If you have any concerns please do contact me at the surgery

<https://iwantgreatcare.org/gpsurgeries/the-apples-medical-centre>

## Online Appointments/repeat prescriptions

You can book online appointments via our website, please ask at reception for log in details

**Dates to remember:**  
15/01/2015 Surgery will be closed from 1.00pm to 2.30pm for a Staff Meeting and 19/03/2015 for Staff Training.

**Patient count in as of December just over 5000**

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15/01/2015 Surgery will be closed from 1.00pm to 2.30pm for a Staff Meeting and 19/03/2015 for Staff Training.

### Clinical Information:

Flu/Pneumococcal Vaccination – over 65's you are entitled to have this vaccination

Shingles – If you are 70, 78 or 79 on 1<sup>st</sup> Sept 2014 you will be eligible to the Shingles Vaccination

Flu Vaccination for children aged 2, 3 and 4 years – nasal spray

For any of the above vaccinations please contact the surgery.

When online booking for Blood test please book a 10 min slot before 12.30pm with either Ruth or Zoe.

If you are unsure on how long your appointment should be please contact the surgery.