

APPLES NEWS

Dorset

10/1/2014

SHERBORNE APPLES FORUM (S.A.F.)

previously known as PPG

We had our second Patient Group meeting on 30th September. We meet every two months. We are in the early stages and learning as we go, our main aim is:

To act as a 'critical friend' to the Practice to improve its provision of healthcare and to strengthen the relationship between it & its patients by ensuring that patients are routinely informing its decision making.

If you would like to make a suggestion/comments please contact the surgery.

We asked for suggestions from the patients with regards to improving the

**FLU CLINIC Friday
10th October 2014**

8.45am-12.15pm

Advised for over 65s or those with certain chronic diseases

Make your appointment now!

surgery, one suggestion; to have a drinking water dispenser in the waiting room, whilst we all agreed that is a good idea however it's not practical as there are a lot of rules and regulations that are linked to Infection Control – Reception can provide drinking water if requested.

Changes Podiatry service

Podiatry service is no longer available at the surgery. From 6th October 2014 Dorset Health Centre will be taking over and will be booking patients into a Podiatry clinic at the Yeatman Hospital

Clinics will run two to three times a week. For more detailed information ask at Reception

Information is also on our website.

Staff News

Dr Angela Tweedie has settled in well and is part of the Apples Team!

Melanie (our prescribing nurse) will be changing her hours from Monday 13th October:

Mon – 8.30am to 3pm

Tues – 1.30pm to 7.10pm

Wed – 8.30am to 10.30am

Thurs – 8.30am to 6.00pm

Fri – 8.30am to 6.00pm

Our newest member of the team, Lyndsey Campin, Phlebotomist, is here on:

Wed – 8.50am to 12.30am

Thurs – 9.10am to

12.30am

Dispensary – Many of you have already seen Gemma in Dispensary, however we would like to congratulate her on becoming a permanent member of the team!

Dates to remember:

Tuesday 7th October 2014
Surgery closed from
1.00pm to 3.30pm
Staff Customer Service
Training

Wednesday 8th October
2014 closed from
3.30pm to 6.30pm
Staff Protected Learning
afternoon (CCG)

Wednesday 22nd October
2014 1.00pm to 2.30pm
Staff meeting

Online booking appointments:

You can only book appointments for the Ruth King (HCA) and Lyndsey Campin (Phlebotomist) if you require a blood test, this appointment must be in the morning, before 12.30pm. Any other appointments for the Nurses need to be booked via reception.

Dispensary open times – watch this space



New Website coming soon!

Clinical information

Over 75 years named GPs – In the month of your 75th birthday you will receive a letter informing you of your named GP, this is for your information only, if it's showing the wrong information please do contact the surgery.

Flu/Pneumococcal vaccination – In the month of your 65th birthday you will receive a letter inviting you for a Flu and Pneumococcal vaccination

Shingles – If you are 70, 78 or 79 on 1st September 2014 you will be eligible to the Shingles vaccination, please contact the surgery for more information

Health Checks – more information coming soon with regards to our Health Checks clinic

Friends and Family Test (FFT) – From December 1st 2014 it is a contractual requirement that all GP practices undertake the NHS Friends and Family Test - The patients are given a voice and provided with the opportunity to feed back during or after their care and treatment. More information to follow.

Flu Vaccination for children aged two, three and four years – In 2013/2014, for the first time, all children were offered a flu vaccination. This year, the programme is being extended to include four year olds. For most children, the vaccine is given as a simple nasal spray – no injections are involved.